



Home Watch Professional Certification Process

This document outlines the requirements to earn the FHWA Home Watch Professional Certification.

1. **Eligibility** - Certification is available exclusively to principal business owners or their employees who are current members in good standing with the FHWA.
2. **Training Requirements**
Certification is available exclusively to principal business owners or their employees who are current members in good standing with the FHWA.
 - a. Credit for relevant home watch experience or training from other home watch associations may be granted on a case-by-case basis at the discretion of the FHWA.
 - i. Individuals must still complete a minimum number of FHWA training hours and follow the standard exam and review process.
3. **Optional Field Training**
While not mandatory, field (on-the-job) training is encouraged when scheduling allows.
 - a. Field training may be conducted by any individual who holds the FHWA Home Watch Professional Certification.
4. **Certification Exam**
Once the required training is completed, candidates may take the certification exam.
 - a. A passing score of 70% is required.
 - b. Each incorrect answer will be reviewed in a follow-up discussion to ensure the candidate understands the intended focus of the question.
 - c. The cost for the exam and review process is a one-time fee of **\$389**.
5. **Award of Certification**
Upon successful completion of the training and exam, the candidate will receive a Certificate of Achievement, which does not expire.

Below is a brief comparison of the available training paths for FHWA Home Watch Professional Certification. All candidates must pass the certification exam and complete a review with an FHWA Home Office trainer. Field training is optional but will be applied toward the required training hours.

	Option A – \$389	Option B – \$389	Option C – \$1389
Training format	Attend 10 hours of FHWA online training	Prior Experience Credits & FHWA Training	Personalized one-on-one training
Estimated Duration	10 - 12 weeks minimum	2-6 weeks	2 weeks
Field training	Optional	Optional	Optional
Certification Exam	Score 70% or more	Score 70% or more	Score 70% or more
Post-Exam Review	Required	Required	Required

* **Personalized Training:** This expedited pathway enables candidates to complete the required training within 7–10 days, depending on scheduling, allowing for certification in approximately 2 weeks—substantially shorter than the 12 weeks or more typically required under Option A.